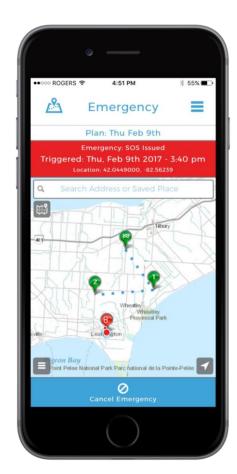


## Welcome to Antris!

# **Manager Guide**

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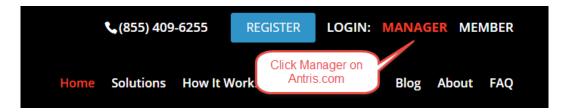
### **TRAVEL SAFE!**





### 1. TracDash Registration

Using your Antris email and password that you confirmed during registration, login to your Antris account using the "Manager" login at www.antris.com.



## 2. Download the Antris Mobile App

This section was shared with your staff. We are including it here for your information. You do not need the mobile app to view or manage plans, only TracDash. If you will be a Manager and a Member, please also see Member Guide for more details.

#### Install the Antris Mobile App:

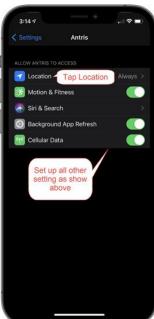




- Make sure that **LOCATION** is set to **ALWAYS** in your Phone Settings. We do not track your phone unless you are on a Live tracking Plan. For interval plans, we only save the GPS locations of where you check-in, apart from when plan goes into live tracking in the case of an emergency.
- The Antris app must always be **OPEN** or **RUNNING IN THE BACKGROUND** during an Active Plan to identify your location. If you close the mobile app we cannot connect with you if an emergency arises.

### How to set iPhone Location to Always:



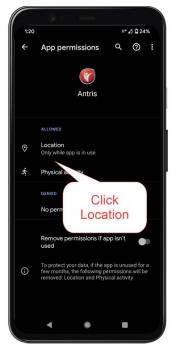






### **How to set Android phone Location to Always:**







#### **GPS Tips:**

#### If your device is not accurately detecting your location or you cannot acquire a signal:

- Ensure that Location services are turned on ALWAYS.
- Select High accuracy as your locating method.
- Turn Location services off and then back on.
- Ensure you are not using a third-party case or cover that could be hindering the GPS signal.
- Restart your device.

#### GPS signals may be affected by your surroundings, including:

- Buildings
- Tunnels or underground structures
- Weather conditions
- High-voltage or electromagnetic fields
- Tinted windows

#### **Battery Usage:**

• **Emergency Tracking:** When set to Emergency Tracking, the app only live tracks during an Emergency. When no Emergency is initiated, it will not be tracking and therefore the battery usage is not noticeably affected. While the app is Emergency status, your phone will use approximately 10% of your battery per hour depending largely on the phone make and model.



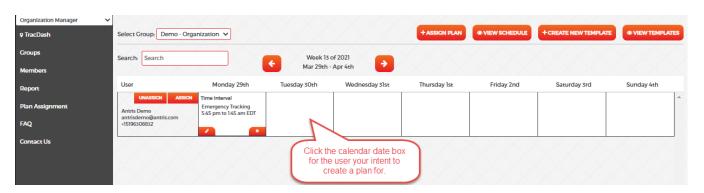
## 3. Plan Assignment

Using TracDash, Team Administrators can create, assign and update Plans for members in your group. Through this feature, you can assign multiple plans to multiple users at the same time. Please note that you must be granted 'Coordinator' or 'Manager' permissions to create, assign and update Plans for members in your group.

1. Click 'Plan Assignment' from the navigation menu displayed on the left-side of TracDash.

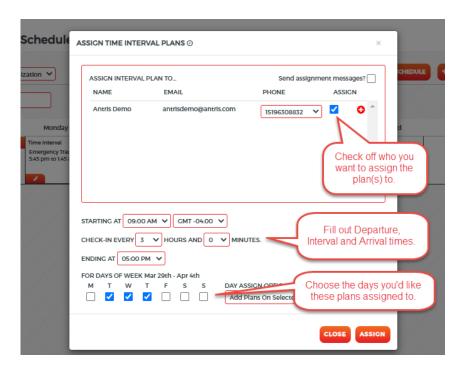


2. Find the user you want to assign plans to and click the calendar box.

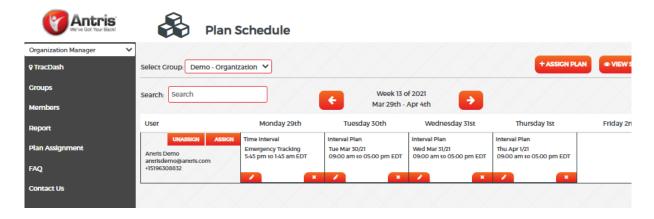




3. Choose who you want to assign the plan(s) to, the arrival, interval and departure time and the days of the week. Hit assign to save.



4. Once assigned, plans will populate the calendar. When it is time for the users to depart on their plan, they will receive a text message reminder.



5. If a member does not depart on an assigned Plan within 15 minutes of the scheduled departure time, the Team Coordinator will be notified via email.

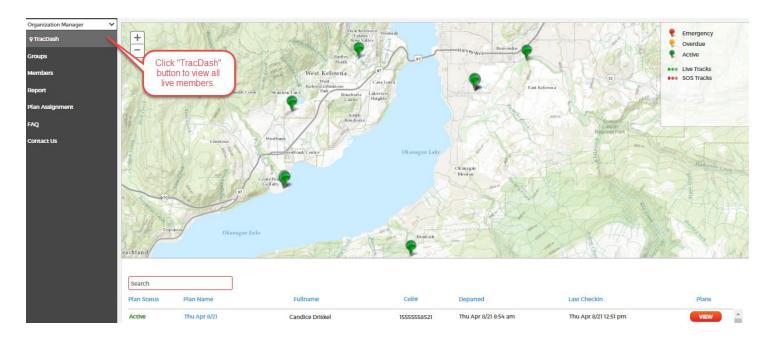
## 4. Viewing Active Members

As a Manager, when you login to TracDash, you can view all **Active Plans** in the field. To get to this main page at any time, click on **TracDash** at the top left of your TracDash screen and Active members will be displayed on the map.

To view map details for a specific Member, click in the **grey area** of the row at the bottom where their name appears in. When you do, the map above will change to reflect the selected member's plan.



The color of the Checkpoint marker indicates the current Checkpoint status (see map legend).



# 5. Alert & Emergency Response

#### **Member Alert Process**

- If you do not check-in after receiving a text reminder at the scheduled check-in time, the Alert Process is initiated.
- Notification frequency may be adjusted by the Group Administrator.

ntris Alert Proces	s Starts w	Starts when Check-in is misse	
Escalation	Timing	Notification To User	
ALERT #1	At Check-in time	Text	
ALERT #2	+ 10 minutes	Text	
ALERT #3	+5 minutes	Voice Call-out	

#### **Escalating Emergency Process**

• If the Alert Process is exhausted without you checking-in, your Emergency Contacts tiered escalation will begin immediately. Similarly, if you initiate an SOS via the mobile app, your Emergency Contacts will be notified immediately.



An updated secure web link is sent to your Emergency Contacts by text and email, sharing your Plan Summary including current status, intended route, check-ins, profile information and available emergency tracking GPS coordinates.

• When an Emergency Contact confirms acceptance of responsibility for responding to the Emergency, the tiered escalation will stop, the member will be notified by text, and Antris will take no further action on the incident.

Antris Emergency Process Full Tracking Starts Automaticall		
Escalation	Timing	Notification to EC
EMERGENCY CONTACT 1	Minute 1	Text
	Minute 2	Voice call-out
EMERGENCY CONTACT 2	Minute 3	Text
	Minute 4	Voice call-out
EMERGENCY CONTACT 3	Minute 5	Text
	Minute 6	Voice call-out
CRISIS RESPONDER (optional)	Minute 7	Voice call-out

At any time during the escalation, an Emergency Contact (EC) confirms their response to the potential Emergency or the final authorized Emergency Contact is notified of the incident, the Antris process ends and Antris takes no further action.

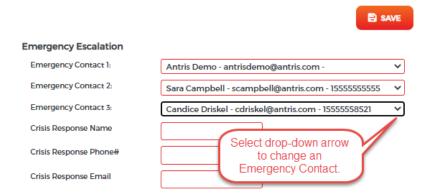
## 6. Changing Emergency Contacts

### **Select or Change Emergency Contacts**

If a Plan goes into Emergency Status, selected contacts from the Organization, Divisions, Groups and Members will be chosen to receive message to take responsibility of the emergency.

All Emergency **Contacts** are editable at the top right of the Organization, Division, Group or Member pages in TracDash. Three Emergency contacts are required but contacts may be duplicated.

If an Emergency Contact is away or unreachable, replace them with another Emergency Contact. This can be done on TracDash or by the user when creating a plan of their own on the mobile app.



To change ANY other setting in TracDash, please contact our team at hello@antris.com!



# 7. Plan Summary

To view a **Plan** Summary for a selected Plan, click on the **Plan Name**.

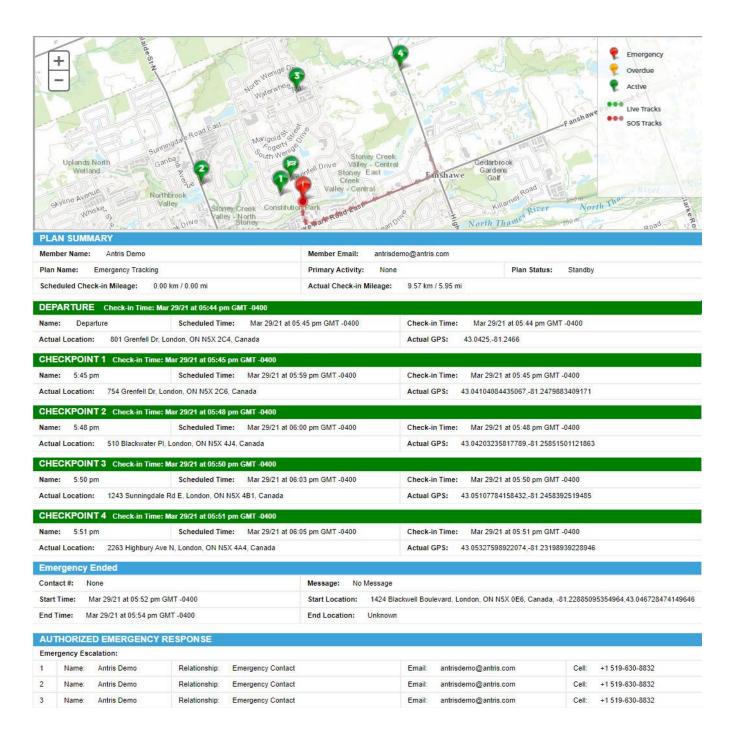
Click "View" to see all member Plans.

Click on any **Member Plan** to see the **Plan Summary** page that displays all plan details. Route information depends on Tracking status used for the plan.





#### **Plan Summary Report:**





## 8. Reporting

To generate your own reports for your organization, choose **Report** on the left-side menu on the main TracDash screen and then select your **Group Name** from the list to the right.

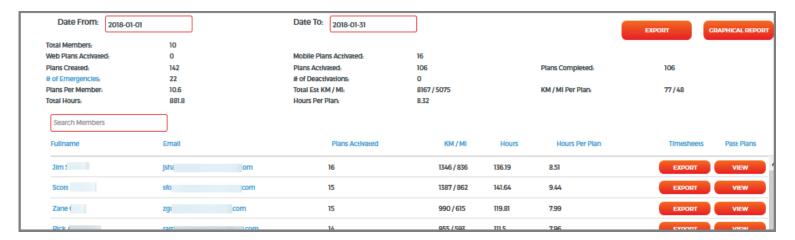


A page will load with total stats for your Group or Organization, as well as a breakdown for each employee.

For a Specific time period, simply choose "Date from" and "Date to" from the calendars.



Here you can see how many plans were activated by employee, and how many hours, hours per plan, and kilometers were logged for each of them for the time period chosen.





A final **Crisis Contact** can be added. This is usually an organization's internal security officer or a third-party security services provider.

We hope this Managers Guide to Antris proves to be useful to you.

Have we missed something you would like to know?

Please visit our **Frequently Asked Questions** on our website.



Any questions or concerns please contact us anytime at hello@antris.com

Along with this **Manager Guide**, we have sent along a **Member Guide**. We suggest you review it also to understand how your members will be using Antris.

### THANK YOU FOR CHOOSING ANTRIS

Travel Safe, Team Antris

