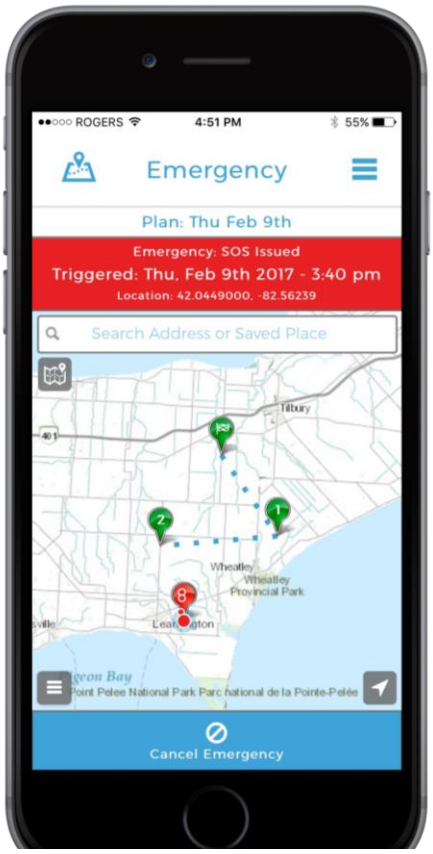
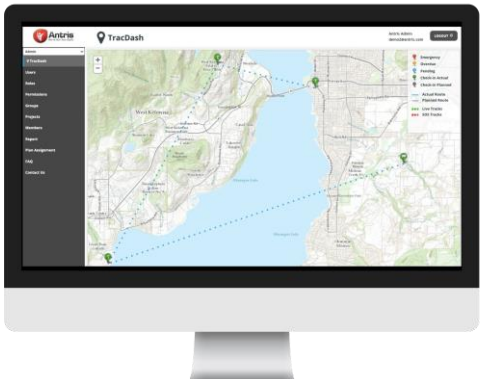
Welcome to Antris!

Member Guide

Table of Contents



1. Introduction
2. Register with Antris
3. Download the Antris Mobile App
4. Timed Interval Plans
5. Check-ins
6. Alert & Emergency Response
7. Frequently Asked Questions



TRAVEL SAFE!

1. Introduction

Antris is a safety & communication solution designed **TO MONITOR THE SAFETY OF LONE WORKERS AND WORKERS AT RISK**. Antris communicates with your mobile device. If a check-in is missed and our Alert Process does not confirm a check-in, or you send an SOS, Antris immediately notifies your Emergency Contacts.

2. Register with Antris

Registration Confirmation

A registration email* will be sent to you to from antris@antris.com. **Click the link in the email to confirm registration.**

(If the email is not in your inbox, please check your Junk Mail folder.)*

3. Download the Antris Mobile App

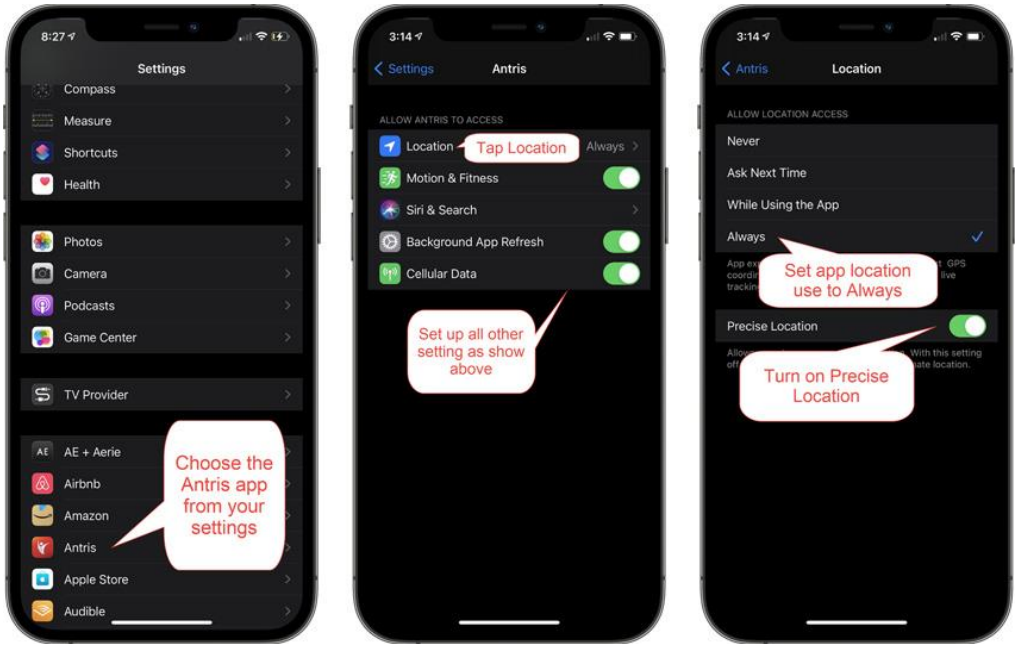
Install the Antris Mobile App:

Available on the App Store

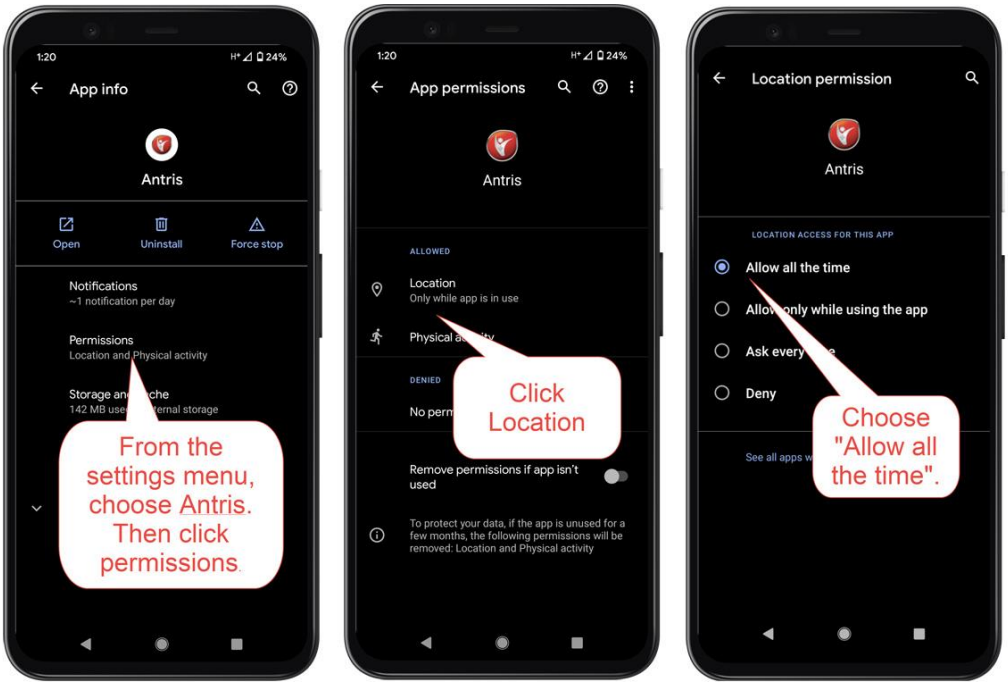
ANDROID APP ON Google play

- Make sure that **LOCATION** is set to **ALWAYS** in your Phone Settings. We do not track your phone unless you are on a Live tracking Plan. For interval plans, we only log the GPS locations of where you check-in, apart from when plan goes into live tracking in the case of an emergency.
- The Antris app must always be **OPEN** or **RUNNING IN THE BACKGROUND** during an Active Plan to identify your location. If you close the mobile app we cannot connect with you if an emergency arises.
- Accept and install **ALL** antris updates.

How to set iPhone Location to Always:



How to set Android phone Location to Always:



GPS Tips:

If your device is not accurately detecting your location or you cannot acquire a signal:

- Ensure that Location services are turned on ALWAYS.
- Select High accuracy as your locating method.
- Turn Location services off and then back on.
- Ensure you are not using a third-party case or cover that could be hindering the GPS signal.
- Restart your device.

GPS signals may be affected by your surroundings, including:

- Buildings
- Tunnels or underground structures
- Weather conditions
- High-voltage or electromagnetic fields
- Tinted windows

Battery Usage:

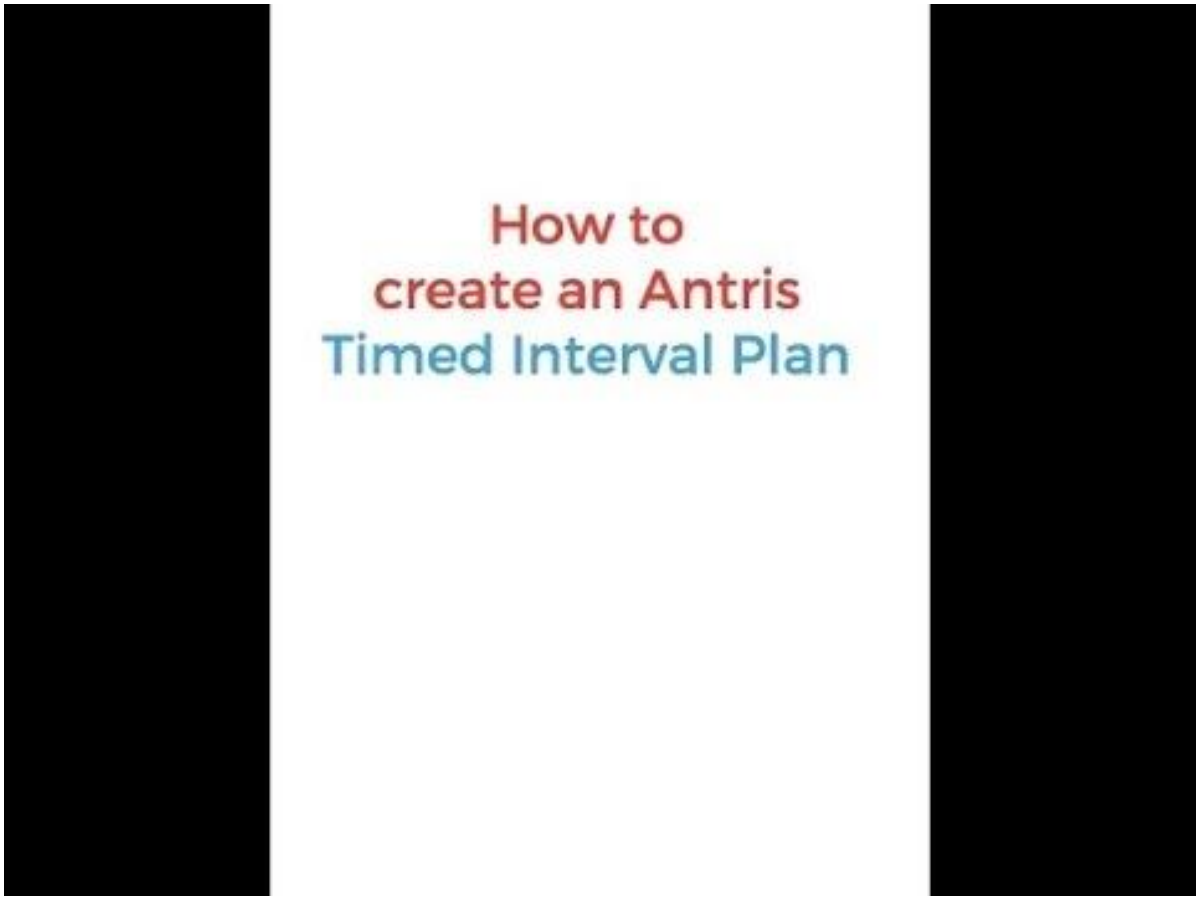
- **Emergency Tracking:** When set to Emergency Tracking, the app only live tracks during an Emergency. When no Emergency is initiated, it will not be tracking and therefore the battery usage is not noticeably affected. While the app is in Emergency status, your phone will use approximately 10% of your battery per hour depending largely on the phone make and model.

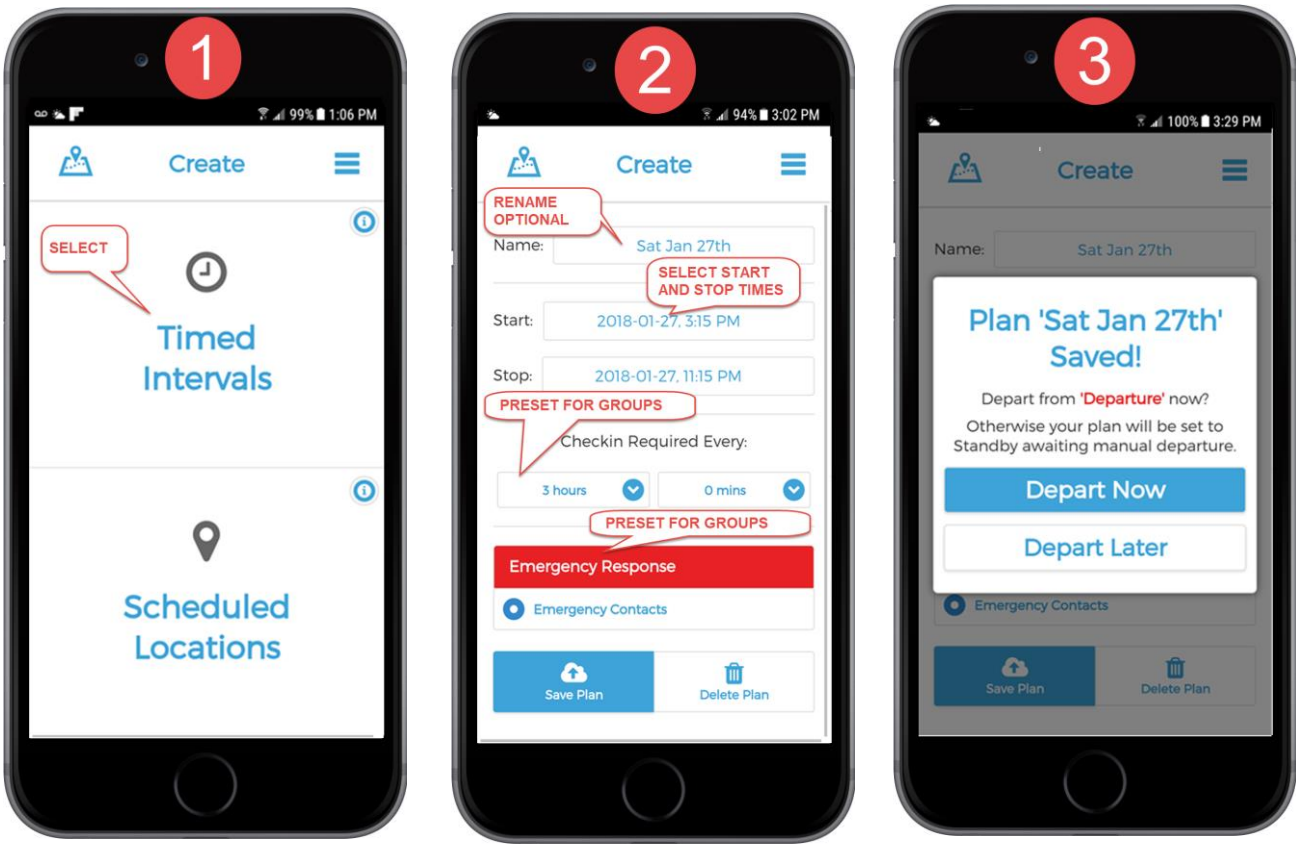
4. Timed Interval Plans

There are two pays of creating a plan:

1. Your organization makes them for you, and you will receive a text message reminder at departure time to login into mobile app and depart.
2. Create the plan yourself on the mobile app.

How to make as interval plan on the Antris mobile app. Click image below to watch how-to video.





5. Check-ins

- You will be reminded of your **Check-ins** by Text and Email at your Check-in time.
- The **Alert Process** (see below) will activate when you don't check-in on schedule.
- If you fail to Check-in, the **Alert Process** will continue to remind you by Text, Email and finally by Voice call to Check-in.
- You can **Deactivate** your plan at any time.
- You should use the **Antris app** for checking-in. Check-in location information will be lost unless the check-in is done on the Antris app. **ONLY** in the case you have low connectivity, you can call to check-in or cancel you plan using our toll-free number (855)792-4890. **WARNING** – call-in does not provide you location data, so use this method as a last resort. Your personal PIN number is required (set by you during registration process).
- If the Alert Process fails to confirm your safety, your Plan will go into an escalating **Emergency Status** (see below) and your Emergency Contacts will be notified with a request to confirm their response to your situation and provided with a link to your current Plan Status.
- When one of your Emergency Contacts confirms acceptance of responsibility for responding to your situation, Antris will let you know by text message and takes no further action.

7. Alert & Emergency Response

Member Alert Process

- If you do not check-in after receiving a text reminder at the scheduled check-in time, the Alert Process is initiated.

- Notification frequency may be adjusted by the Group Administrator.

Antris Alert Process	Starts when Check-in is missed	
Escalation	**Timing**	**Notification To User**
ALERT #1	At Check-in time	Text
ALERT #2	+ 10 minutes	Text
ALERT #3	+ 5 minutes	Voice Call-out
Check-in timing can be adjusted If the Alert Process is exhausted without a check-in, the Emergency Process is initiated immediately		

Escalating Emergency Process

- If the Alert Process is exhausted without you checking-in, your Emergency Contacts tiered escalation will begin immediately. Similarly, if you initiate an SOS via the mobile app, your Emergency Contacts will be notified immediately.

  An updated secure web link is sent to your Emergency Contacts by text and email, sharing your Plan Summary including current status, intended route, check-ins, profile information and available emergency tracking GPS coordinates.

- When an Emergency Contact confirms acceptance of responsibility for responding to the Emergency, the tiered escalation will stop, you will be notified by text, and Antris will take no further action on the incident.

Antris Emergency Process	Full Tracking Starts Automatically	
Escalation	**Timing**	**Notification to EC**
EMERGENCY CONTACT 1	Minute 1	Text
	Minute 2	Voice call-out
EMERGENCY CONTACT 2	Minute 3	Text
	Minute 4	Voice call-out
EMERGENCY CONTACT 3	Minute 5	Text
	Minute 6	Voice call-out
CRISIS RESPONDER (optional)	Minute 7	Voice call-out
At any time during the escalation, an Emergency Contact (EC) confirms their response to the potential Emergency or the final authorized Emergency Contact is notified of the incident, the Antris process ends and Antris takes no further action.		

Have we missed something you would like to know?
Please visit our **Frequently Asked Questions** on our website.

Any questions or concerns please contact your administration.

Travel Safe,
Team Antris